

STATE BOARD OF EMBALMERS AND FUNERAL DIRECTORS YEAR END REPORT

Information Based On Fiscal Year

ACTIVE LICENSEES/REGISTRATIONS	2011	2012	2013	2014	2015
Embalmers	1104	1051	1091	1026	1060
Funeral Directors	2285	2168	2241	2101	2168
Limited Funeral Directors	24	19	23	24	27
Funeral Establishments	685	679	690	681	687
Preneed Providers	575	576	578	585	587
Preneed Sellers	331	331	328	328	332
Preneed Agents	179	198	196	199	219
Preneed Funeral Director Agents	987	972	964	984	989
Temporary Funeral Directors	0	0	0	0	0
Total	6170	5994	6111	5928	6069

LICENSES/REGISTRATIONS ISSUED	2011	2012	2013	2014	2015
Embalmers	26	31	29	34	24
Embalmer Apprentices		25	25	18	22
Embalmer Practicums		34	36	33	23
Retired Embalmers	0	24	0	11	1
Funeral Directors	63	35	66	61	53
Limited Funeral Director	2	0	4	6	1
Funeral Director Apprentices		73	83	63	70
Temporary Funeral Director	0	0	0	0	0
Retired Funeral Directors	0	53	0	35	1
Funeral Establishments	33	37	28	40	26
Preneed Sellers	12	13	11	11	13
Preneed Providers	33	25	21	26	20
Preneed Agents	66	65	44	53	57
Preneed Agent Funeral Directors	65	37	34	57	55
Total	300	452	381	448	366

EXAMINATION ADMINISTRATION	2011	2012	2013	2014	2015
Missouri Law Examinations	215	216	237	204	205
State Board Arts Examinations	60	50	105	59	84
Embalmer Oral Examinations <i>(no longer required)</i>	8	3	0	0	0

INSPECTIONS	2011	2012	2013	2014	2015
Inspections	739	708	712	733	715
Cited Violations	112	131	100	60	72

COMPLAINTS	2011	2012	2013	2014	2015
Consumer Complaints	91	47	53	44	114
Complaints - Board Initiated	25	22	28	83	113
Investigations - Board Initiated	21	13	13	9	20
Denials	1	0	0	0	0

<u>DISCIPLINE ACTIONS</u>	2011	2012	2013	2014	2015
Revocation	3	6	1	0	4
Suspension	14	23	11	28	56
Suspension per § 324.010	23	8	16	7	23
Probation	9	18	28	22	36
Censure	1	0	0	0	0
Board Permanent Injunction	0	0	0	0	0
Restraining Order, Stipulated Agreement	0	0	0	0	0
Voluntary Surrender	0	0	1	0	3
Total	50	55	57	57	122

Information Based on Annual Reporting Year

<u>PRENEED SELLER ANNUAL REPORTING</u>	2010	2011	2012	2013	2014
Number of preneed contracts reported sold	15,209	14,269	14,858	15,359	17,231
Amount a face value of preneed contracts reported sold	\$66,780,707.02	\$68,882,512.29	\$74,641,101.80	\$118,431,797.25	\$207,836,624.52
Amount of annual reporting fees collected (\$2 per contract through 2009/ \$36 per contract beginning 2010)	\$547,524.00	\$513,684.00	\$534,888.00	\$552,924.00	\$620,316.00